What does ONYX mean…

ONYX constantly spins your financial position from Red to Black.
It never sleeps, it never stops, it simply spins on until the debt drops.

ONYX is a web-based program created in 2009 which remains under constant development to maintain an extensive database of Association files and templates for legal documents which are specific to each county in each state nationwide, and to continually improve user interfacing for communications, accounting accuracy, case status and reporting for the Association.

In April 2009 ONYX was created to manage account information, generate letters, legal documents and reports.
In Sept. 2012 ONYX 2.0 added many features in support of association client login and increase system speed.
In Jan. 2015 ONYX 3.0 improved several administrative functions and client usability.
Below, we will take a moment to highlight what ONYX 3.0 can do for you, and what it allows you to do.

For a Property Manager?

[My Account] - Edit your contact & company information, change password, add notes (to communicate quickly with ONYX Admins) and upload files

[Associations] - Lists Associations you have in ONYX & how many cases each has.

[Assoc-Detail] - Edit assoc. contact and org. information, set permissions for automating collection actions, change password, add notes (to communicate quickly with ONYX Admins) and upload files

[Cases] - ***Add new cases to ONYX yourself*** (for fastest collection initiation), search through your cases in ONYX by last name, address, etc. and sort results by summarized case information

[Case-Detail] - *Add notes, upload files, print invoices & review case details to keep ONYX accurately updated!*

[Reports] - Print one of several customizable reports in a moment for a board meeting. New reports may be added to ONYX if you contact us and provide a sample of what you would like to see. Then that report will also be available to you with a single chick of a button FREE of charge!

[Subscriptions] - Enter your email address and select any or all of your cases to monitor real time – you will be sent an email automatically and immediately when any note is added to a case you are subscribed to. Notes are added when charges or payments are added, when documents are prepared and sent, and when ONYX Admins enter notes from owner contact or case work.

[Info] - Provides you with a detailed description of the ONYX collection process and what fees are charged to the owner's balance (at the different stages of the process).

For Your Associations?

With a log in that you provide to a board member, they can log in to see and do everything you can (see above) with only the cases in their specific association. Full, immediate access to everything ONYX offers!

To test drive ONYX 3.0, simply go to this website and log in as the sample user below:

WWW.THERICKELLAWFIRM.COM/ONYX

Sample Login: hawaii   pswd: mahalo

THE RICKEL LAW FIRM, P.C.
A PROFESSIONAL CORPORATION
ATTORNEYS AT LAW
1-855-752-7156